

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 18th day of December 2018

C.G.No:287 /2018-19/ Ongole Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Y. Phani Satyanarayana,
1-33/2,
Near Saibaba Temple,
Chinnaganjam,
Prakasham- Dt.

Complainant

AND

1. AAO/ERO/Vetapalem
2. AE/O/Chinnaganjam
2. ADE/O/vetapalem
4. DE/O/Addanki

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding Withdrawal of additional load amount of Rs.44,200/- from the complainant's service bill..
2. Respondent No: 3 had submitted his written submission to the Forum. wherein he elucidated that based on the complaint, he had inspected the complainant premises and found that the connected load was only 26 HP. Hence he had addressed a letter to the Respondent No. 4 to withdraw the additional load case which was booked for an amount of Rs. 44,200/-. Accordingly the additional load case was deleted by Respondent No:4 . A new notice was served to the complainant for regularisation of additional load of 1 KW.
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 22.11.2018 at 4:50 PM.
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the Complainant.

DESPATCHED
DATE 21/12

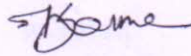
C.G.No:287/2018-19/Guntur Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 18th December 2018.

Sd/- Member (Finance) Sd/- Member (Technical) Sd/- Independent Member Sd/- Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.
Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.
Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.